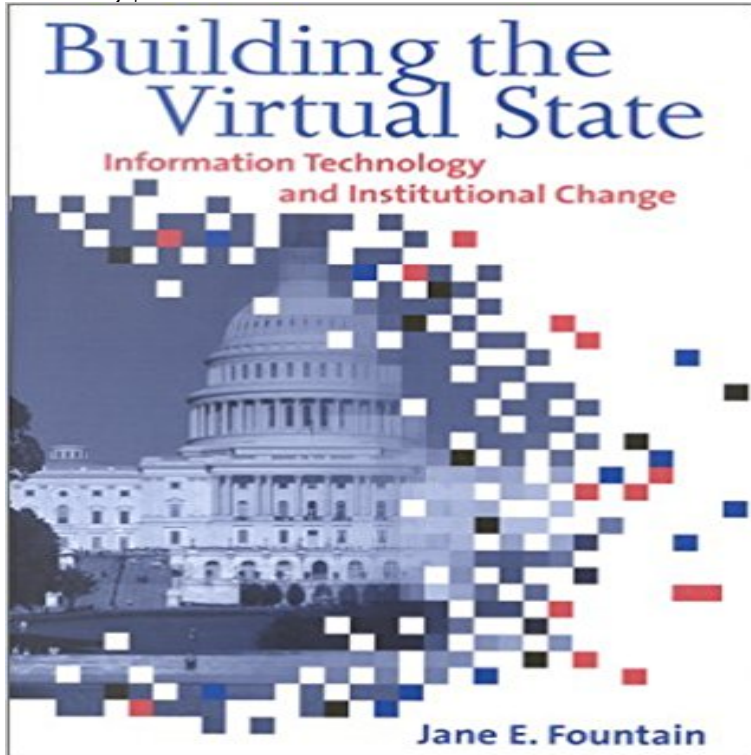


Building the Virtual State: Information Technology and Institutional Change



The benefits of using technology to remake government seem almost infinite. The promise of such programs as user-friendly virtual agencies and portals where citizens can access all sections of government from a single website has excited international attention. The potential of a digital state cannot be realized, however, unless the rigid structures of the contemporary bureaucratic state change along with the times. Building the Virtual State explains how the American public sector must evolve and adapt to exploit the possibilities of digital governance fully and fairly. The book finds that many issues involved in integrating technology and government have not been adequately debated or even recognized. Drawing from a rich collection of case studies, the book argues that the real challenges lie not in achieving the technical capability of creating a government on the web, but rather in overcoming the entrenched organizational and political divisions within the state. Questions such as who pays for new government websites, which agencies will maintain the sites, and who will ensure that the privacy of citizens is respected reveal the extraordinary obstacles that confront efforts to create a virtual state. These political and structural battles will influence not only how the American state will be remade in the Information Age, but also who will be the winners and losers in a digital society.

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Fountain on ResearchGate, the professional network for **Building the Virtual State: Information Technology and Institutional** Buy Building the Virtual State: Information Technology and Institutional Change by Jane E. Fountain (ISBN: 9780815700777) from Amazons Book Store. **Prospects for the Virtual State** structure of government will change as policy makers and public managers use the Internet and other new information technologies to reshape programs, ser- vices questions about digital governmentor as I call it, the virtual state.1 By that I the effects of these technologies on the deeper organizational and institutional. **From E-Government to the Virtual State - CIES-IUL** Jane E. Fountain - Building the Virtual State: Information Technology and Institutional Change jetzt kaufen. 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